

COMMUNITY RESOURCES

ABUSE/NEGLECT

Child Abuse & Neglect Hotline (*Reno*) 1-833-900-7233
Child Protective Services (*also has list of licensed child care providers*) 775-785-8600
350 S. Center St., Reno NV 89501
Domestic Violence Resource Center (*24-hour hotline for victims of domestic abuse*).....775-329-4150
1735 Vassar St., Reno NV 89502
Safe Embrace (*24-hour hotline for victims of domestic abuse, sexual assault and human trafficking*)775-322-3466
220 S. Rock Blvd., Ste. 7, Reno NV 89502

ALCOHOL/DRUG ABUSE

Al-Anon 775-348-7103

BATTERER'S TREATMENT PROGRAMS

American Corrective Counseling Services (ACCS).....775-356-0371
1055 Roberta Lane, Ste. 103, Sparks NV 89431

CHILD CARE

Catholic Charities of Northern Nevada775-322-7073
325 Valley Rd., Reno NV 89512,
www.catholiccharitiesusa.org
Children's Cabinet (*assistance with child care/respice care*).....775-856-6200
1090 Rock Blvd Reno NV 89502
www.childrencabinet.org
CSA/Headstart (*pre-school program for low income families*).....775-786-6023
1100 E. 8th St., Reno NV 89502
www.Csareno.org
Grandparent/Guardian Respite Program (*for those over 55 who are raising children*) 1-888-753-7352
Washoe County Social Services (*for information about child care/home care providers*).....775-785-8600
350 S. Center St., Reno NV 89501

CHILDREN'S SERVICES

Head Start (*pre-school for ages 3-5 and other assistance programs for families*).....775-786-6023
1100 E. 8th St., Reno NV 89502
www.Csareno.org

MATERNITY, INFANT AND DIAPER SERVICES

Baby Bounty Northern Nevada775-298-9976
Domestic Violence Resource Center (*offers free diapers for survivors of Domestic Violence*)775-329-4150
1735 Vassar St., Reno NV 89502
www.dvrcnv.org
Women and Children's Center of the Sierra- Diaper Bank.....775-825-7395
3905 Neil Rd. Ste. 2 Reno NV 89502
(*Monday-Thursday 9:00am-5:00pm, Friday 9:00am-4:00pm. Must meet income guidelines and referral requirement*)

CLOTHING (FREE)

Good Shepherds Clothes (Please bring ID).....775-348-0605
540 Greenbrae Drive, Sparks NV 89431
St Vincent's Thrift Shop (*Monday – Saturday 9-6pm and Sunday 10-5pm free clothing*),775-322-9824
(*Must get voucher from Emergency Services CCSNN*)
500 E. 4th St., Reno, NV 89502
The Salvation Army Thrift Store (*Monday –Friday, 8-11 am and 1-3 pm, must meet income guidelines, or a referral from another agency, must go to Social Services building before store*)775-688-4588
1931 Sutro St., Reno, NV 89502.
www.salvationarmyreno.org
Domestic Violence Resource Center (*Monday-Friday 9.am. – 4 pm.*)775-329-4150
1735 Vassar St. Reno NV 89502

COMMUNITY RESOURCES

COUNSELING

CEP Clinic at UNR (1664 N. Virginia St., Reno – WRB 3007).....	775-682-5515
Northern Nevada Child and Adolescent Services, Children’s Behavioral Services Children’s Adolescent/Family Counseling (early childhood treatment programs)	775-688-1600
2655 Enterprise Rd. Reno, NV 89512 Domestic Violence Resource Center (free support group for all survivors of domestic violence)	775-329-4150
Family Counseling Service (Payee Services)	775-322-6557
1475 Terminal Way, Ste. B, Reno, NV www.counselingservicesofnorthernnevada.org	
Family Counseling Services (Counseling)	775-329-0623
1475 Terminal Way, Ste. B, Reno NV Great Basin Counseling Services (Spanish-speaking therapist available).....	775-827-4454
505 S. Arlington Ave #106 Reno NV 89509 Kids First Family Services	775-348-9047
4600 Kietzke Lane, J212, Reno NV 89502 Quest Counseling (specializes in adolescents).....	775-786-6880
6110 Plumas Street, Reno NV 89509 Crisis Support Services of Nevada (Suicide Prevention & Crisis Center).....	775-784-8090
www.Cssnv.org UNR Domestic Abuse Treatment Program (free 12-week group therapy for abused women)	775-784-6828
TMCC Re-Entry Center (Counseling Services for students).....	775-673-7060
7000 Dandini Blvd Reno NV 89512 And 5270 Neil Rd, S217, Reno NV	

DINING FACILITIES

Senior Citizens Center (Lunch is provided from 11:30 a.m. – 12:30 p.m. Suggested donation of \$2, soup is \$1. If over the age of 60 or older lunch is free, younger than 60 years of age cost is \$4 not including soup).....	775-328-2575
1155 E. 9 th St., Reno (Open 8am to 5pm, Monday to Friday) St. Vincent’s Dining Room (Lunch at 11:30 am -12:30 pm Monday – Saturday only)	775-322-7073 x455
325 Valley Road, Reno Reno/Sparks Gospel Mission (Breakfast for women provided at 7-8am Diner 5-5:30pm, men breakfast at 7:30-8am Diner served from 5:30-6pm)	775-329-0485
355 Record St. Reno	

EDUCATION

RISE (Adult GED, citizenship classes and ESL classes).....	775-337-9939
1301 Cordone Ave, Suite 2, Reno NV Northern Nevada Literacy Council (ESL, adult educational services, classes free of cost).....	775-356-1007
1400 Wedekind Rd, Sparks NV	

ELDER ASSISTANCE

Adult Protective Services (Community based care and homemaker program).....	775-687-0800
Senior Law Project (for age 60 and older)	775-334-3050
449 S. Virginia Street, Reno NV 89509 Washoe County Senior Services (Rental Assistance, senior activities)	775-328-2575
1155 E. 9 th Street, Reno NV	

EMPLOYMENT

AARP (Placement and training for senior citizens)	775-323-2243
1155 E. 9 th St., Reno Disability Resources, Inc. (Training and employment for disabled individuals)	775-329-1126
50 Freeport Blvd #10, Sparks, NV 89431 J.O.I.N. (Career training)	775-284-9600
at Nevada JobConnect, 4001 S. Virginia St., Ste. H, Reno, NV People Ready (Pay cash the same day of work).....	775-827-2010
523 E. Prater Way, Reno NV	

COMMUNITY RESOURCES

Manpower (*Weekly pay, clerical, warehouse, food and beverage, long and short term positions*).....775-322-2000
 (Multiple locations)
 Nevada JobConnect, JOIN, Vocational Rehab (*One stop career center*)775-834-1970
 4001 S. Virginia St. Suite H, Reno NV
 Nevada JobConnect Carson City (*Resume, and employment seeking*).....775-684-0400
 1929 N. Carson Street, Carson City, NV
 Elwood Staffing, (*Temporary or permanent job placements*).....775-852-5500
 294 E. Moana Ln #27, Reno NV
 TMCC Re-entry and Women’s Center.....775-673-7060
 7000 Dandini Blvd., Reno

FINANCIAL ASSISTANCE

Washoe County Senior Services (*Washoe County Dept. of Social Services*).....775-328-2575
 1155 E. 9th Street, Reno NV 89512
 Adult Protective Services.....775-328-2700
 1001 E. 9th Street, Blvd. #C, Reno NV 89512
 Child Protective Services775-785-8600
 350 S. Center St. Reno NV 89502
 Nevada Energy, Energy Assistance Program.....775-684-7200
 SSI/SSD (*Social Security programs*)800-772-1213

FAMILY RESOURCE CENTERS

Central Reno, 1950 Villanova Drive, Reno NV 89502.....775-204-1408 x 3
 North Valleys, 5000 Silver Lake Road, Reno, NV 89506.....775-204-1408 x 4
 Desert Skies Family Resource Center775-327-1511
 Sparks Family Resource Center, 921 12th Street, Sparks, NV 89431.....775-204-1408 x 2
 Feemster (Hug High School, 3530 Sullivan Lane, Sparks, NV 89431775-204-1408 x 5
 Sun Valley Resource Center, 7550 Donatello Drive, Sun Valley, NV 89433.....775-204-1408 x 1

FOOD

Domestic Violence Resource Center (*food assistance for survivors of domestic violence*).....775-329-4150
 1735 Vassar Street, Reno NV 89502 (Open Monday to Friday from 9am to 4pm)
 Catholic Community Services of Northern Nevada (*Food pantry*).....775-322-7073
 500 E. 4th St., Reno – Monday-Friday 9am to 4pm
 Picture ID and Social Security card required
 Food Bank of Northern Nevada (*see page 6 for list of Food Pantries*).....775-331-3663
 Greater New Hope Baptist Church (*Mon-Fri 8 a.m. – 1 p.m. (to 11 a.m. on Thurs)*)775-329-6260
 1810 Helena, Reno NV 89512 Food availability is based on donations
 Little Flower Church (*Tuesdays from 3:30 pm 6 pm*)775-200-5239
 875 E. Plumb Ln., Reno NV 89502
 University Family Fellowship (*Every 1st and 3rd Saturdays of the month 9:30 am till gone*)775-359-2222
 1125 Stanford Way, Sparks

HEALTH/MEDICAL/HOSPITAL

Care Chest (Medical equipment & Supplies, Prescriptions, Diabetic supplies, Medical Nutrition)775-829-2273
 7910 N Virginia Street, Reno NV 89506
 University of Nevada Reno Family Medicine Clinic775-982-1000
 745 W. Moana Lane, Reno NV 89509
 Community Health Alliance (*primary medical and dental care for adults & children*)775-329-6300
 1055 S. Wells Ave., Reno
 (Mon-Fri 7 am – 6 pm).....775-825-6702
 Community Health Alliance (Serves homeless individuals & families)775-324-2599
 624 E. 4th St., Reno:
 Nevada Early Intervention Services (*children birth-3 yrs. w/disabilities*)775-688-1341
 2667 Enterprise Rd, Reno
 Nevada Mental Health Institute.....775-688-2001

COMMUNITY RESOURCES

Outpatient (<i>Monday – Friday 7:30am-5 pm</i>).....	775-688-2046
480 Galletti Way, Sparks NV 89431	
Northern Nevada Medical Center.....	775-331-7000
2375 E. Prater Way, Sparks NV 89434	
Planned Parenthood of Northern Nevada (<i>low-cost reproductive health care</i>)	775-688-5555
8025 S. Virginia Street, Reno NV 89511	
St. Mary’s Hospital	775-770-3000
235 W. 6 th Street, Reno	
Community Health Alliance (<i>fixed income, low rates for all children for residents of Sun Valley and North Valleys only</i>)	775-870-4334
5295 Sun Valley Blvd, Sun Valley NV	
VA Medical Center	888-838-6256
975 Kirman Ave., Reno	
Washoe County Health Department.....	775-328-2400
1001 E. 9 th St., Reno	
Renown Medical Center (<i>Health care center, must meet income guidelines</i>).....	775-982-5000
21 Locust Street, Reno	
Renown Medical Center (<i>Main hospital</i>).....	775-982-5270
75 Pringle Way, Reno	
Poison Control.....	775-982-4129
Women’s Health Connection (<i>Gynecological care @ no charge for women 40 & over who meet income guidelines</i>)	
Community Health Alliance (<i>ask for Patricia</i>)	775-329-6300
1055 S. Wells Ave., Reno NV	

HOUSING AND SHELTERS

Domestic Violence Resource Center (<i>shelter for survivors of domestic violence</i>)	775-329-4150
1735 Vassar Street, Reno NV 89502 (Open Monday to Friday 9am to 4pm)	
Eddy House (Teens ages 18-24).....	775-384-1129
888 Willow Street, Reno NV	
Reno Housing Authority: Administration	775-329-3630
1525 E. 9 th St. Building B, Reno NV	
Nevada Care Campus.....	775-329-4141
1800 Threlkel Street, Reno NV	
A Safe Embrace (<i>for victims of domestic violence</i>).....	775-322-3466
220 S. Rock Blvd Ste. 7, Reno NV	
St. Vincent’s Residence (<i>\$70-\$105/wk for single; \$200/wk for family + deposit</i>).....	775-785-4006
395 Gould St, Reno NV	
Nevada Urban Indians.....	775-788-7600
9480 Gateway Drive, Ste. 100, Reno NV 89521	
Inter-Tribal Council of Nevada.....	775-355-0600
10 State St., Reno NV	
Our Place.....	775-327-7501
605 S. 21 st Street, Reno NV	

TRANSITIONAL HOUSING

Project Restart	775-324-2622
St. Vincent’s.....	775-785-4006
395 Gould St., Reno NV	

LEGAL ASSISTANCE

Family Court Self-Help Center (<i>For filing your own Family Court case</i>).....	775-325-6731
1 S. Sierra St, South Tower; 1 st floor, Reno	
Family Support Division (<i>Child Support Enforcement</i>).....	775-789-7100
1 S. Sierra St, South Tower; 4 th floor, Reno	
Lawyer Information and Referral Service	1 (800) 789-5747
Nevada Legal Services	775-284-3491
449 S. Virginia Street 3 rd Floor, Reno NV 89501	

COMMUNITY RESOURCES

Northern Nevada Legal Aid	775-329-2727
299 S. Arlington Ave., Reno	
Reno City Attorney (Victim Advocates)	775-334-2050
1 E. 1 st St, 3 rd floor., Reno	
Sparks City Attorney (Victim Advocate)	775-353-2267
431 Prater Way, Sparks	
Tu Casa Latina	775-432-9929
<i>(Serves immigrant men, women & children who are victims of crimes, domestic violence, abuse and trafficking)</i>	
Victim Witness Assistance Center (Victim Advocates and investigators)	775-328-3210
1 S. Sierra St, South Tower, Reno	

LOW INCOME HOUSING: Section 8

Austin Crest Apartment Homes (<i>Apply on site</i>)	775-787-9600
1295 Grant Summit Dr, Reno	
Dakota Crest Apartment Homes (<i>Apply on site</i>)	775-333-0766
446 Kirman Ave, Reno;	
Kirman Garden Apartments (<i>Apply on site</i>)	775-331-4900
444 Kirman Ave, Reno	
Linden Apartments (<i>Apply on site</i>)	775-825-0987
400 Linden St, Reno;	
Pinewood Terrace Apartments (<i>Section 8; apply on site</i>)	775-825-1454
1455 Evelyn Way, Reno	

LOW INCOME HOUSING: Seniors Only

Carriage Stone Apartments (<i>Apply on site</i>)	775-333-3310
695 S. Center St, Reno	
Sierra Crest (<i>Section 8 – apply on site</i>)	775-353-2500
795 Prater Way, Sparks	
City Hall Senior Apartments (<i>Apply on site</i>)	775-337-4900
625 5 th Street, Sparks	

LOW INCOME HOUSING: General

Oaktree Apartment Homes (<i>apply @ Pinewood Terrace Apartments – see below</i>)	775-825-1454
1455 Evelyn Way, Reno	
The Plaza at 4 th Street (<i>apply on site</i>)	775-337-9155
855 E. 4 th St. Reno NV	

ANIMAL HOUSING

Noah’s Animal House (<i>temporary housing for pets of domestic violence victims</i>)	775-384-9460
--	--------------

MENTAL HEALTH

Crisis Call Center	775-784-8090
Mobile Crisis Response Team (Youths)	775-688-1670
Mobile Crisis Response Team (Adult)	775-
Northern Nevada Adult Mental Health (NNAMHS)	775-688-2001
480 Galletti Way, Sparks, NV	
Reno Behavioral Healthcare Hospital	775-393-2201
6940 Sierra Center Parkway, Reno, NV 89511	

POLICE DEPARTMENTS

Emergencies (police, ambulance, fire)	911
Reno Police Department (<i>front desk to file a report</i>)	775-334-2175
Non-emergency Dispatch	775-334-2121
455 E. 2 nd St., Reno	

COMMUNITY RESOURCES

or	775-334-2677
Misdemeanor Investigations	775-334-2134
Bowling Stadium Substation (333 N. Center St., Reno)	775-689-2960
Neil Road Substation (3905 Neil Rd., Reno)	775-334-2550
Victim Advocate	775-334-3870
Sparks Police Department (<i>Non-emergency Dispatch</i>)	775-353-2231
1701 E. Prater Way, Sparks	
Washoe County Sheriff's Office (<i>Non-emergency Dispatch</i>)	775-785-9276
Victim Advocate	775-325-6454
911 Parr Blvd., Reno	

SEXUAL ASSAULT

Awaken (<i>for victims of sex trafficking</i>)	775-393-9183
433 Spokane St. Reno.	
Domestic Violence Resource Center (<i>24-hour crisis hotline for survivors of domestic violence</i>)	775-329-4150
1735 Vassar St. Reno NV	
Safe Embrace (<i>24-hour crisis hotline</i>).....	775-322-3466
220 S. Rock Blvd., Ste. 7, Reno NV	
Sexual Assault Support Services (<i>24-hour crisis hotline</i>).....	775-221-7600

SUBSTANCE ABUSE/ADDICTION

Center for Behavioral Health (Methadone treatment).....	775-829-4472
160 Hubbard Way, Ste A, Reno	
Ridgehouse	775-322-8941
900 W. 1 st Street, Ste. 200, Reno NV	
Step2 (<i>Only serves women with or without children</i>).....	775-787-9411
3700 Safe Harbor Way, Reno, NV	

TEEN PROGRAMS

Quest Counseling (<i>specializing in adolescent substance abuse</i>).....	775-786-6880
6110 Plumas Street, Reno NV	
Teen Health Mall (<i>Confidential zero pay, exams, illness, family planning, etc. for teens 12 - 19 years</i>) .	775-328-2470
1001 E. 9 th St Building B. Reno, NV	
Washoe High School Cyesis Program (<i>Help for pregnant and parenting teens</i>).....	775-333-5150
777 W. 2 nd St., Reno, NV	

THRIFT STORES

Salvation Army Thrift Stores	775-688-4559
1925 Sutro Street, Reno	

VICTIM SERVICES

State of Nevada Victims of Crime Program.....	775-688-2410
---	--------------

REFERRAL SERVICES

Alcoholics Anonymous (<i>List of AA meetings, recovery homes, and recovery program in NN</i>)	775-355-1151
436 S. Rock Blvd., Sparks	
Care Chest of Northern Nevada (<i>assistance with prescriptions and medical equipment</i>).....	775-829-2273
7910 N. Virginia St., Reno NV 89506	
Children's Cabinet (<i>Help with child care for low income families</i>).....	775-856-6200
1090 S. Rock Blvd., Reno	
Community Cabinet (<i>personal hygiene items</i>).....	775-378-3515
Community Services Agency (Rent and power assistance, Head Start and Title XX Funding)	775-786-6023
1090 E. 8 th St., Reno	
Crisis Support Services Crisis Line (<i>24-hour HOTLINE</i>).....	775-784-8090
Disability Resources.....	775-329-1126

COMMUNITY RESOURCES

50 Freeport Blvd., Ste. 10, Sparks, NV 89431	
Domestic Violence Resource Center (<i>Formerly CAAW</i>)	775-329-4150
1735 Vassar St., Reno	
Family Counseling Service of Northern Nevada (Counseling).....	775-329-0623
1475 Terminal Way, Suite B, Reno, NV	
Family Peace Center (<i>Court-ordered visitation exchange and supervised visitation</i>)	775-328-3830
75 Court St. 2 nd Floor, Reno, NV	
Gambler’s Anonymous	775-356-8070
CHA South Dental Clinic (<i>Medicaid welcome</i>)	775-329-6300
1055 S. Wells Ave., Reno:	
H.O.P.E.S. (<i>medical and social services for HIV/AIDS/TB/Hepatitis</i>)	775-348-2898
Free, confidential, oral HIV testing (<i>OraSure</i>) for high risk population (<i>Mon – Fri, 1 – 4 p.m.</i>)	775-348-1302
Nevada Diabetes Association	775-856-3839
115 Casazza Drive, Reno NV	
Nevada State Welfare Division (<i>Food stamps, TANF, Medicaid, and referrals</i>).....	775-448-5000
630 Greenbrae Dr., Sparks NV 89431 &	
4055 S. Virginia Street, Reno NV 89502	
Nevada State Welfare Supportive Services (<i>assistance with unpaid child support claims</i>).....	1-800-992-0900
Nevada Urban Indians (<i>Assistance for Native American victims of domestic violence</i>)	775-788-7600
9480 Gateway Drive, Reno NV	
Northern Nevada Center for Independent Living (<i>Info and referrals</i>).....	775-353-3599
999 Pyramid Way, Sparks	
Referrals for disabled people – housing, work, and opportunities	
Real Choices Women’s Center (Pregnancy testing, pregnancy options, <i>counseling</i>)	775-826-5144
853 Haskell Street, Reno NV	
Reno/Sparks Indian Colony Health & Human Services for Native Americans	775-329-5162
Salvation Army (<i>Referral center, donations of mattresses and box springs</i>).....	775-688-4585
1925 Sutro St., Reno	
Senior Companion Program (Shopping and errand assistance for those over 60)	775-358-2322
1380 Greg St. #212, Sparks	
Social Security Office (<i>Information on Social Security benefits</i>)	1 (800) 772-1213
1170 Harvard Way, Reno	
Suicide Prevention and Crisis Support Services	1-877-885-4673 and 775-784-8090
TMCC (<i>Academic and career counseling</i>).....	775-673-7060
7000 Dandini Blvd, Reno	
United Way Information & Referral	775-322-8668
639 Isbell Rd, Reno NV	
Veterans Center (<i>Counseling for veterans, AA and NA meetings</i>)	775-323-1294
5580 Mill St. Suite #600, Reno NV	
Washoe County Library Community Resource Center (Reno Town Mall)	775-827-3232
4001 S. Virginia St. Reno NV	
WIC Program (<i>Food supplements for infants, children, and pregnant women</i>)	775-328-2299
1001 E. 9 th St., Reno	

INTERNET SOURCES

City of Reno	www.reno.gov
City of Sparks.....	www.cityofsparks.us
Domestic Violence Resource Center.....	www.domesticviolenceresourcecenter.org
Nevada Job Connect.....	www.nevadajobconnect.com
Nevada Network Against Domestic Violence.....	www.nnadv.org
Second Judicial District Court.....	www.washoecourts.com
State of Nevada	www.nv.gov
Truckee Meadow Community College	www.tmcc.edu
United Way of Northern Nevada and the Sierra	www.uwnns.org
Washoe County	www.washoecounty.us

COMMUNITY RESOURCES

FOOD PANTRIES (subject to change at any time)

St. Vincent’s Food Pantry

Picture ID required, birth certificate, income, proof of residence

Monday-Friday, 9:00 a.m. – 12pm. & 1pm - 4:00p.m.

500 East 4th Street, Reno775-786-5266

Our Savior Lutheran Church

Must call first, one time only, ID required or birth certificate, income, proof of residence,

Open 2nd and 3rd Saturdays of the month from 10 am – 12 pm. (89431 zip code residents only)775-358-0743

1900 1st Street, Sparks NV

Bethel AME Church

State ID required/Proof of Address

Open 1st and 3rd Tuesday of each month, 5p.m. – 7p.m.775-355-9030

2655 Rock Blvd, Sparks NV

Sparks Christian Fellowship

No requirements

Open every Wednesday 9 a.m. – 10am. (Seniors Only).....775-331-2303

510 Greenbrae, Sparks NV

New Life Assembly of God

Photo ID Required

2nd and 4th Saturday of each month, 10:00 a.m. – 12 noon.....775-972-1088

11000 Lemmon Drive, Reno NV

Church of Jesus Christ Spirit Filled

ID requirements

Every Tuesday at 8:30 pm.....775-358-2842

3175 Goldy Way, Sparks

First United Methodist Church

Picture ID required

Every other Saturday at 9:30am.775-322-4564

209 West 1st Street, Reno NV

Valley View Christian Fellowship

Picture ID required

Sunday 8:00 – 9:00 am.....775-825-4099

1805 Geiger Grade Road, Reno NV

Hope Church of the Nazarene

No requirements, but must be able to fill out intake form

1st and 3rd Saturday of every month, 9am – 12pm.....775-673-2700

205 W. Gepford Parkway, Sun Valley NV

NEVADA STATEWIDE REFERRAL SERVICE..... 211

Call this number for referral to community agencies that provide services specific to your needs